

# I. 3Q FY2019 Consolidated Financial Highlights





### 3Q FY2019 Consolidated Overview

Sales and earnings down but in line with plan; new branches and overseas operations performed well but the number of weddings at some existing locations decreased.

Net sales: ¥14,158 million (-0.2% YoY)

The total number of weddings was down from one year earlier as weddings declined at some existing locations, while there was a contribution from the new Osaka Branch, which was initially planed, and the higher number of weddings at overseas operations.

Average sales per wedding continued to increase to ¥4.029 million.

Operating profit: ¥912 million (-10.9% YoY)

Operating profit was down from one year earlier due to the factors that affected sales as well as up-front expenses for opening the Kobe Branch (about ¥230 million). However, operating profit was in line with the initial plan.

Profit attributable to owners of parent: ¥630 million (-9.3% YoY)

**Record high** 

Order backlog (at the end of July 2019): 4,320 weddings (+8.3% YoY)

Orders remained strong at new branches in Osaka and Kobe, and overseas operations



# 3Q FY2019 Consolidated Financial Highlights

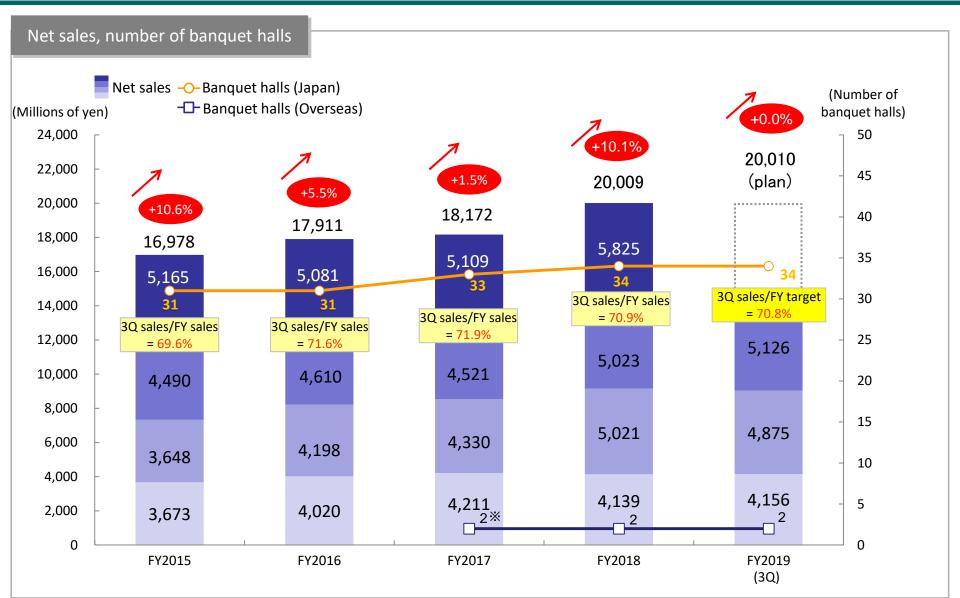
I. FY2019 3Q results

(Millions of yen)

3Q FY2018		18		3Q FY	/2019	
	Amount	% to sales	Amount	% to sales	YoY change	
	Amount	70 to sales			Amount	%
Net sales	14,183	100.0	14,158	100.0	(24)	(0.2)
Wedding operations	13,602	95.9	13,587	96.0	(15)	(0.1)
Funeral operations	214	1.5	190	1.3	(24)	(11.3)
Nursing-care operations	371	2.6	385	2.7	14	4.0
Gross profit	7,720	54.4	7,779	54.9	59	0.8
SG&A expenses	6,695	47.2	6,866	48.5	171	2.6
Operating profit	1,024	7.2	912	6.4	(112)	(10.9)
Ordinary profit	1,042	7.3	928	6.6	(113)	(10.9)
Profit attributable to owners of parent	694	4.9	630	4.5	(64)	(9.3)
Net income per share (Yen)	23.56	-	21.24	-	-	-



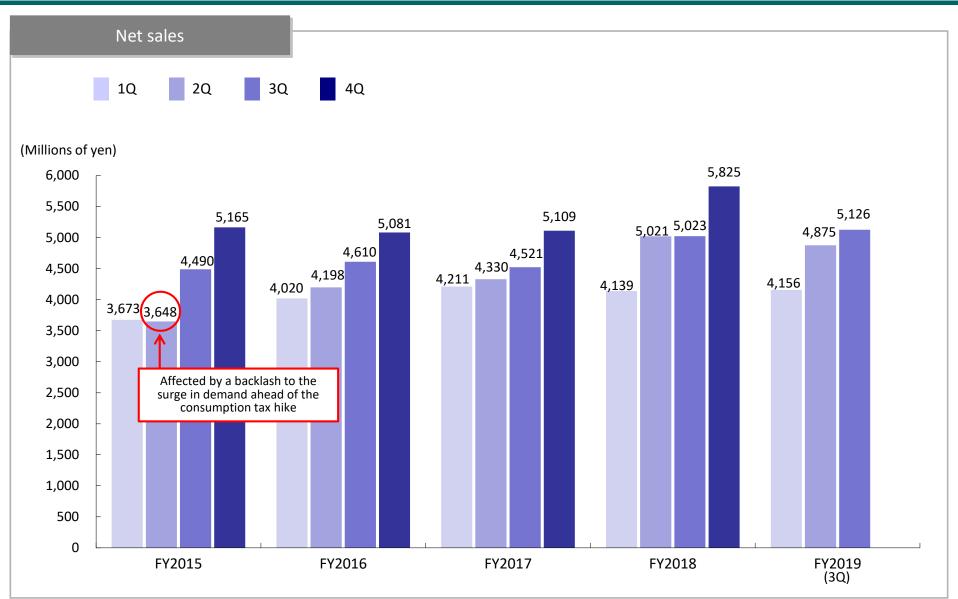
## **Net Sales**



<sup>\*</sup>Overseas wedding operations started in FY2017. However, overseas results have not been consolidated for FY2017.



## **Quarterly Net Sales**



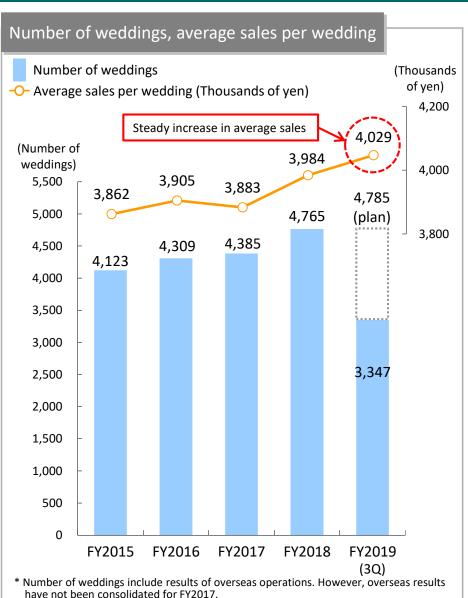


## **Wedding Operations**

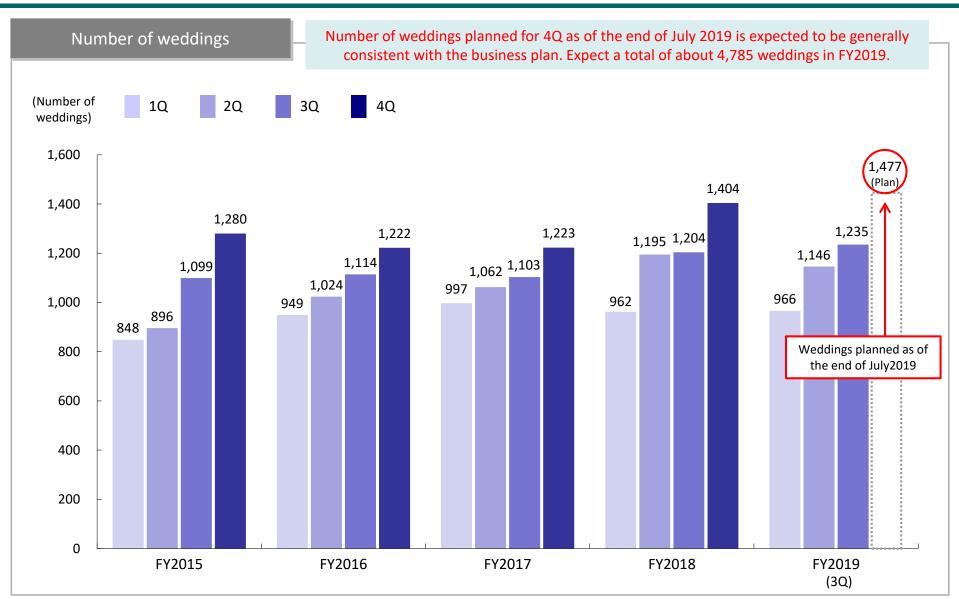
		3Q FY2018	3Q FY2019	YoY change	
		results	results	Amount	%
(M	Net sales illions of yen)	13,602	13,587	(15)	(0.1)
	Number of nches in Japan	18	18	0	-
	Number of nches overseas	1	1	0	-
	Number of weddings	3,361	3,347	(14)	(0.4)
	Japan	3,295	3,233	(62)	(1.9)
	Overseas	66	114	48	72.7
	Orders for weddings	3,657	3,948	291	8.0
O	rder backlog	3,988	4,320	332	8.3
	rage sales per wedding* usands of yen)	3,987	4,029	42	1.1

<sup>\*1</sup> Orders for weddings and order backlog do not include overseas wedding operations.

<sup>\*2</sup> The average sales per wedding does not include ordinary banquets, cancellation fees and overseas wedding operations.



## Quarterly Trends in Number of Weddings



<sup>\*</sup> Number of weddings include results of overseas operations. However, overseas results have not been consolidated for FY2017.



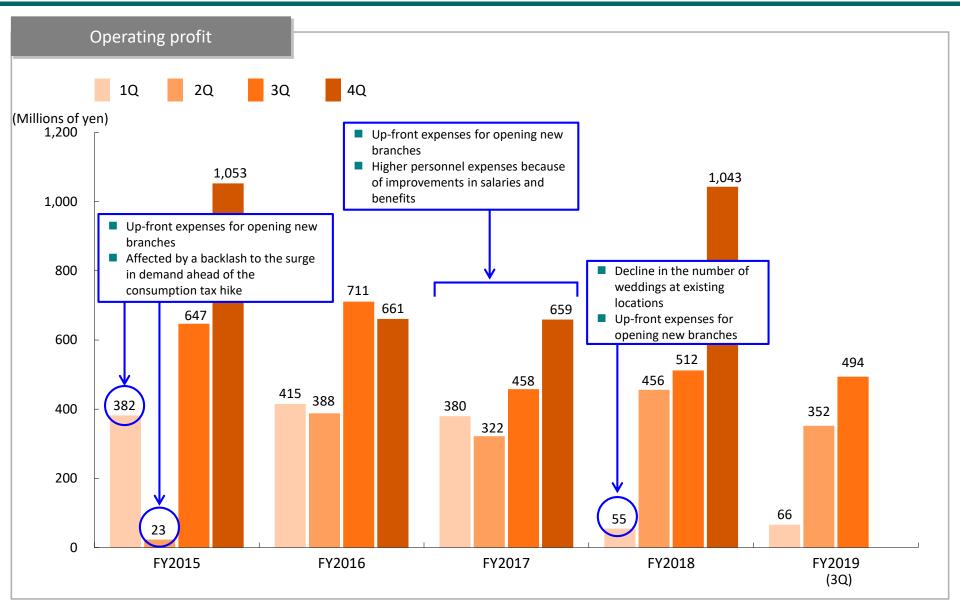
## Quarterly Trends in Orders for Weddings



<sup>\*</sup> Orders for weddings include results of overseas operations.

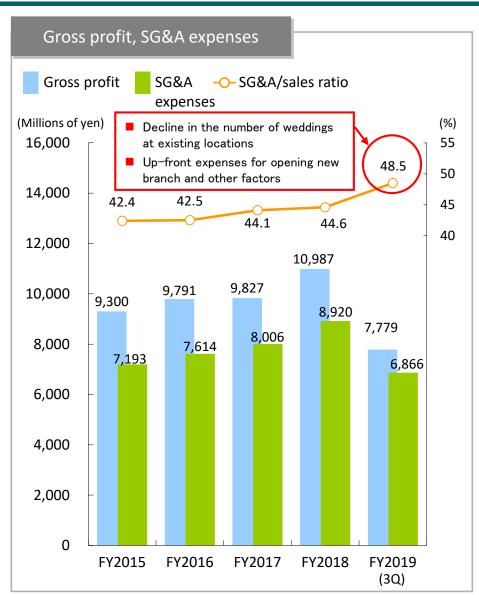


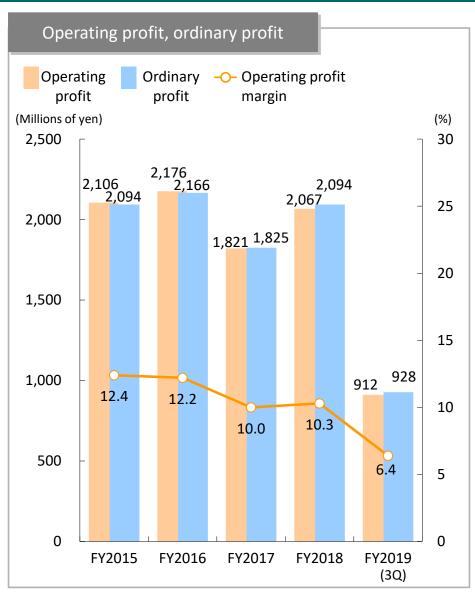
## **Quarterly Trends in Operating Profit**





## Gross Profit, Operating Profit and Ordinary Profit 1. FY2019 3Q results







## **Consolidated Balance Sheet**

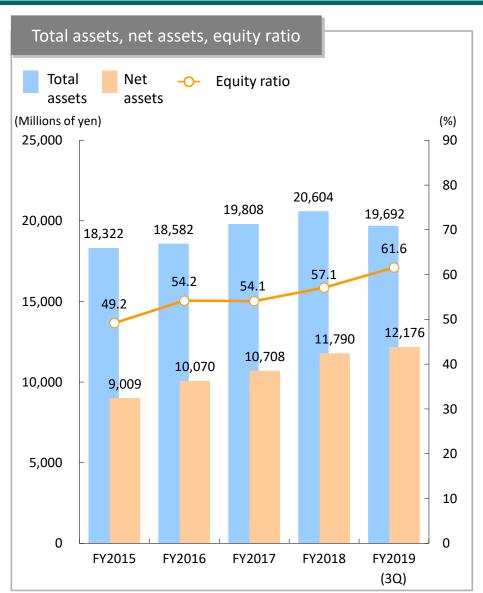
(Millions of yen)

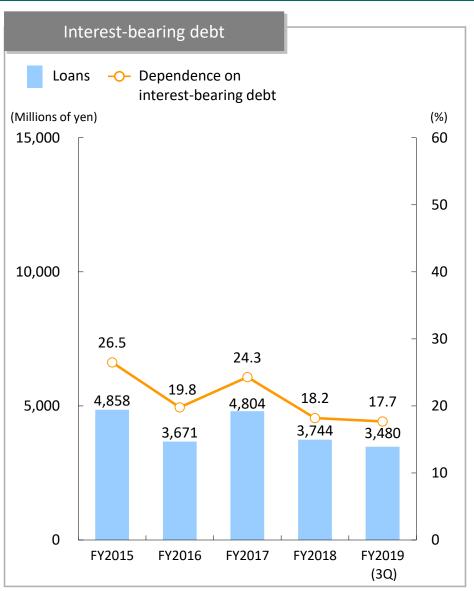
						(Millions of yen)
	Oct. 31	Oct. 31, 2018		July. 31, 2019		
	Amount	Comp. (%)	Amount	Comp. (%)	YoY change	Main factors
Current assets	6,083	29.5	4,646	23.6	(1,437)	Cash and deposits: -1,640
(Cash and deposits)	5,277	25.6	3,636	18.5	(1,640)	
(Accounts receivable-trade)	314	1.5	274	1.4	(40)	
Non-current assets	14,520	70.5	15,046	76.4	525	Buildings and structures:+717
(Property, plant and equipment)	12,019	58.3	12,546	63.7	526	
Total assets	20,604	100.0	19,692	100.0	(911)	
Current liabilities	4,579	22.2	3,477	17.7	(1,101)	Accounts payable-trade : -216 Income taxes payable: -570
(Accounts payable-trade)	911	4.4	694	3.5	(216)	
(Income taxes payable)	570	2.8	0	0.0	(570)	
Non-current liabilities	4,235	20.6	4,037	20.5	(197)	Long-term loans payable:-319
Total liabilities	8,814	42.8	7,515	38.2	(1,298)	
(Interest-bearing debt)	3,744	18.2	3,480	17.7	(263)	
Total net assets	11,790	57.2	12,176	61.8	386	Profit attributable to owners of parent: +630 Sale of treasury shares: +105 Dividends of surplus: -359
Total liabilities and net assets	20,604	100.0	19,692	100.0	(911)	

<sup>\*</sup> Effective from the beginning of the first quarter of the current fiscal year, IKK has adopted the "Partial Amendments to Accounting Standard for Tax Effect Accounting" and other related pronouncements. Prior-year figures have been adjusted retroactively.



## **Financial Position**





<sup>\*</sup>Dependence on interest-bearing debt = Interest-bearing debt / Total assets

## II. FY2019 Consolidated Forecast





## Summary of the FY2019 Forecast

Forecast no change in sales but lower operating profit caused mainly by up-front expenses for new branches

# Planning on no change in sales and expect overseas operations to become profitable

Net sales: ¥20,010 million (up 0.0 % YoY)

- Forecast no change in sales as the first full-year of sales at the Osaka Branch and start of operations at the Kobe Branch in July are offset by the FY2018 closing of the Fukuoka Higashi Branch and the declining number of weddings at existing locations
- In the wedding business in Japan, the forecast is a decrease of 19 in the number of weddings to 4,655 and average sales per wedding of ¥3,980 thousand, nearly flat YoY.

Operating profit: ¥1,910 million (down 7.6 % YoY)

- In the wedding business in Japan, there will be up-front expenses of about ¥230 million to start operations at the Kobe Branch.
- With a goal of 130 weddings during the fiscal year, the overseas wedding business is expected to become profitable.

Profit attributable to owners of parent:  $\pm 1,250$  million (down 8.5 % YoY)

## FY2019 Consolidated Forecast

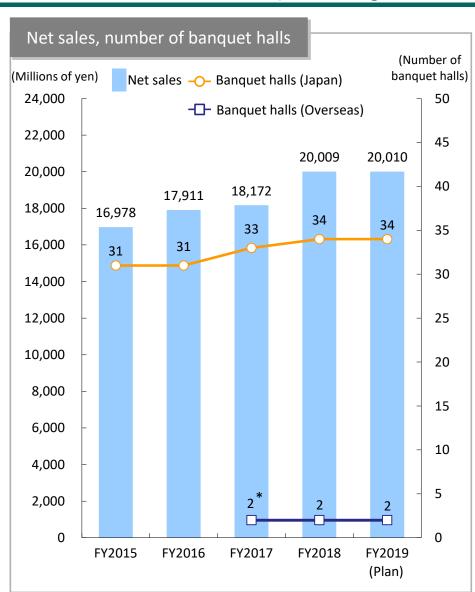
(Millions of yen)

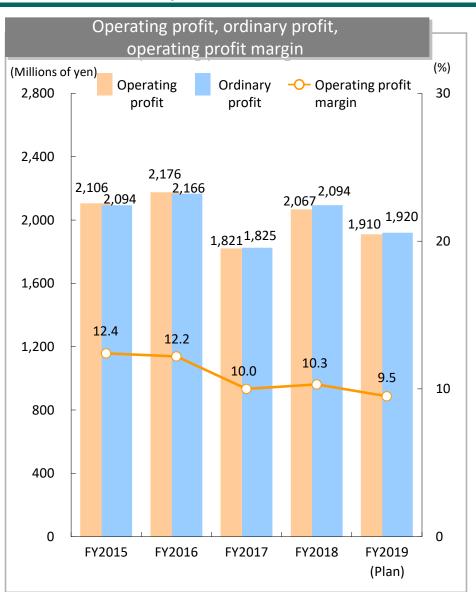
	FY2018		FY2019			
	Amount	% to sales	Full-year plan	% to sales	YoY cl	nange
	Amount	70 to sales	run year plan	70 to saics	Amount	%
Net sales	20,009	100.0	20,010	100.0	0	0.0
Gross profit	10,987	54.9	10,955	54.7	(32)	(0.3)
SG&A expenses	8,920	44.6	9,045	45.2	124	1.4
Operating profit	2,067	10.3	1,910	9.5	(157)	(7.6)
Ordinary profit	2,094	10.5	1,920	9.6	(174)	(8.4)
Profit attributable to owners of parent	1,365	6.8	1,250	6.2	(115)	(8.5)
Net income per share (Yen)	46.28	_	42.11	_	_	_



## Consolidated Forecast: Net Sales, Operating Income and Ordinary Income

II. FY2019 forecast





<sup>\*</sup>Overseas wedding operations started in FY2017. However, overseas results have not been consolidated for FY2017.



## Outlook of New Branch Openings, Number of Weddings, Capital Expenditures and Depreciation

II. FY2019 forecast

	FY2018 Results	FY2019 Plan	Change
Number of branches at end of period (Japan)	18	18	-
Wedding facility: 4 banquet halls	1	1	-
Wedding facility: 3 banquet halls	5	5	-
Wedding facility: 2 banquet halls	3	3	-
Wedding facility: 1 banquet hall	7	6	(1)
Restaurant: 1 banquet hall	2	3	1
Number of branches at end of period (Overseas)	1	1	-
Wedding facility: 2 banquet halls	1	1	-
Number of banquet halls	36	36	-
Number of weddings	4,765	4,785	20
Japan	4,674	4,655	(19)
Overseas	91	130	39
		(N	fillions of yen)
	FY2018 Results	FY2019 Plan	Change
Capital expenditures	848	1,698	850

Capita	l exper	nditures, dep	oreciation		
	apital xpenditı	ures Depr	eciation	_	
(Millions of 4,000					
3,500	-				
3,000	_				
2,500	_		2,530		
2,000	1,854				1,698
1,500	_	179 1.118		1,179	
1,000	_	1,118	1,047	848	1,158
500	-	397			
0	FY201	L5 FY2016	FY2017	FY2018	FY2019 (Plan)

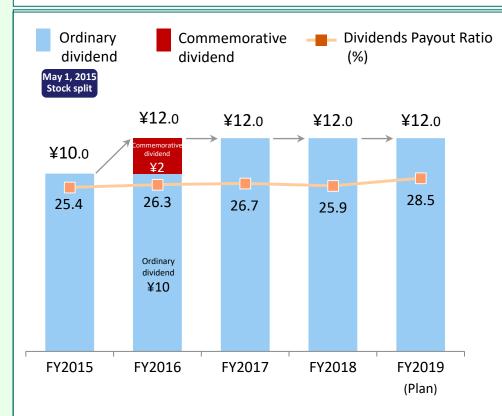
	FY2018	FY2019	Change	
	Results	Plan	Change	
Capital expenditures	848	1,698	850	
Depreciation	1,179	1,158	(21)	



## **Dividend Plan**

### Plan to pay the FY2019 ordinary dividend of ¥12

- Our policy is to pay dividends that reflect operating results while retaining earnings needed for achieving the medium to long-term business plan and strengthening our operations
- Established basic policy of steady and sustained ordinary dividend growth



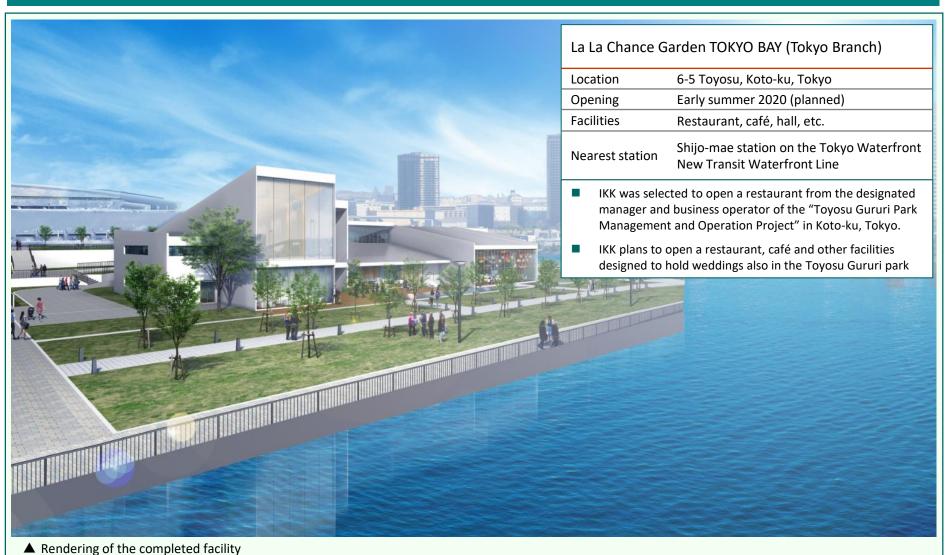
	Dividends	Dividends payout ratio
FY2015	¥10.0*	25.4%
FY2016	¥12.0 (Commemorative dividend: ¥2)	26.3%
FY2017	¥12.0	26.7%
FY2018	¥12.0	25.9%
FY2019 (Plan)	¥12.0	28.5%

<sup>\*</sup> Calculated as if stock splits on May 1, 2015 had taken place at the beginning of each period.



## Topics (1)

### Plan to open a new branch in Koto-ku, Tokyo





## Topics (2)

#### Introducing the Harbor Terrace Sasebo Geihinkan (Sasebo City, Nagasaki) as a one-Michelin-starred restaurant

- Designated as a one-starred restaurant in "The MICHELIN Guide Fukuoka-Saga-Nagasaki 2019 Special Edition"
- 12 starred locations were introduced in Nagasaki Prefecture, and we are introducing this restaurant from among them
- The Harbor Terrace Sasebo Geihinkan opened in November 2013 and the restaurant was opened in the "Sasebo Gobangai" commercial facilities complex
- The restaurant is situated in a very attractive location that offers a panoramic view of the natural beauty of Sasebo Bay and the opposite shore
- Naturally, it serves delicious cuisine that will live long in the memories of its diners







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▲ The MICHELIN Guide Fukuoka-Saga-Nagasaki 2019 Special Edition\*

<sup>\*</sup> Nippon Michelin Co., Ltd. conducts a process of gastronomic assessment based on an evaluation method conducted anonymously by Michelin investigators who have been selected to have expertise in the hotel and restaurant industries and compiles the results in a ranking system that "expresses the deliciousness of the cuisine by the number of stars awarded." There are five evaluation criteria: "quality of ingredients, high degree of culinary skill, originality, price commensurate with value, and uniform and consistency in the quality of all of the food served." Three stars, two stars, and one star are assigned in descending order on the basis of these criteria.



## Topics (3)

### Our staff were awarded the "Good Wedding Awards 2019, Soul Prize" in the national wedding planners contest

- Received the "Good Wedding Awards 2019, Soul Prize" in the "Good Wedding" planning contest
- Out of a total of 619 applications, one person from among the five winners selected in the final screening was chosen to receive the award

• The theme of the wedding ceremony is "Only today": creating a stage for you to express the feelings that

you can only express today.



The Soul Prize

Theme	Only to day
Planner	Yuka Makibayashi
Affiliation	Hiroshima Branch



An arrangement of candles that perfectly expresses a unique moment



All working together on father's favorite: a sea bream cooked in a salt crust







Emotions born of the sharing of affectionate thoughts from the bridegroom, the bride, the families, and the planner, that can only be expressed at a wedding



## Topics (4)

### Operations started at new wedding facility location, the second in Jakarta, Indonesia

- IKK contracted to operate the "Skenoo Hall" on the 9th floor of the Emporium Pluit Mall (shopping mall)
- Operation began on August 6, 2019 and business is expected to commence in February 2020





Interior of the Skenoo Hall



# III. Initiatives for FY2019



1 Opened a new branch in Kobe City, Hyogo Prefecture

**2** Renovations to improve the quality of existing locations

Overseas operations (Indonesia) are expected to become profitable in FY2019



## Initiatives for FY2019 (1)

### Opened a new branch in Kobe City, Hyogo Prefecture

- IKK won the bid to open a restaurant within the premises of the Po-ai Shiosai park in Kobe City, Hyogo Prefecture.
- IKK opened a restaurant and café designed to hold weddings also in the premises of the Po-ai Shiosai park



▲ Rendering of the completed facility



## Initiatives for FY2019 (2)

### Renovations to upgrade the quality of existing locations

#### La La Chance Taiyo no Oka (Kanazawa Branch)

Location	Kanazawa City, Ishikawa Pref.
Completion of renovations	March 2019
Renovations	Major remodeling of the chapel







▲ After remodeling

#### La La Chance Bel Ami (Morioka Branch)

Location	Morioka City, Iwate Pref.
Completion of renovations	June 2019
Renovations	Major remodeling of the garden



▲ Before remodeling



▲ After remodeling

### Other locations will be renovated based on our investment plan



## Initiatives for FY2019 (3)

### Overseas operations (Indonesia) are expected to become profitable in FY2019

- Planning on a profit in FY2019 and a total of 130 weddings
- Taking actions to improve customer satisfaction and collecting information about potential sites for expansion



#### **Function Hall**

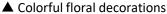
Floor	9th
Total floor	1,035 <b>ന്</b> (hall)
area	418 <b>㎡</b> (terrace)
Canacity	Maximum 1,500
Capacity	persons



#### **Function Hall**

Floor	10th
Total	1,360 <b>㎡</b> (hall)
floor area	466 <b>m</b> (terrace)
Capacity	Maximum 2,000
	persons







▲ A traditional dance by the bride



▲ A party with a buffet



## Reference:

Company Profile, Business Activities and Industry Overview



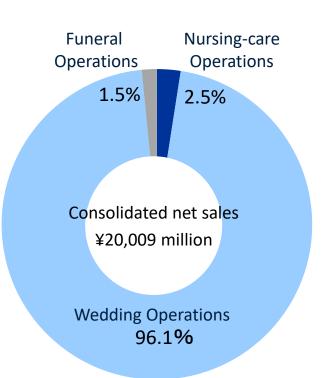


## **Company Profile**

### Company profile (as of Oct. 31, 2018)

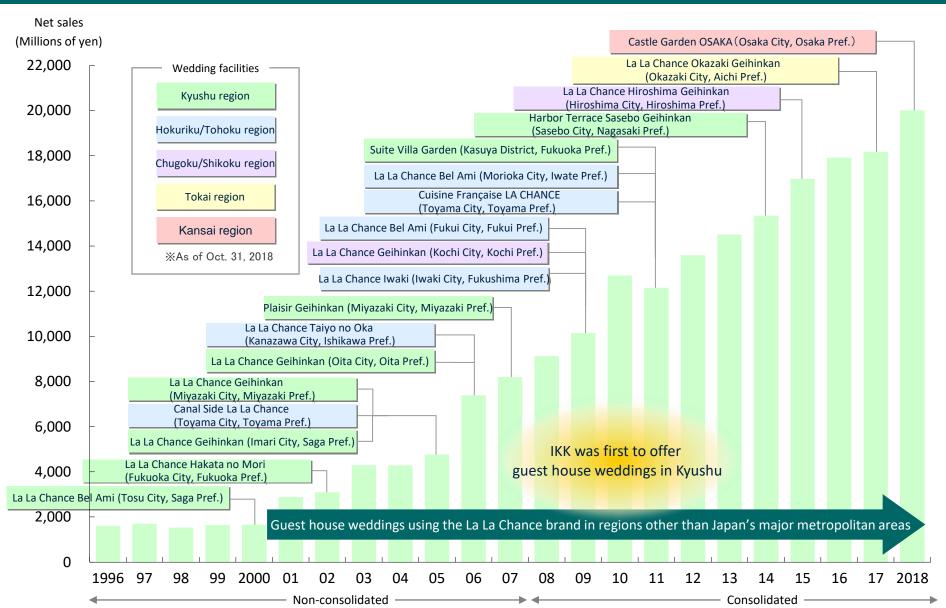
Company name	IKK Inc.
Head office	722-5 Shintencho, Imari, Saga
Business activities	Provision of wedding and reception planning and coordination services
Representative	Katsushi Kaneko, President and Representative Director
Established	November 1, 1995
Closing date	October 31
Listed stock market	First Section of the Tokyo Stock Exchange (Securities code: 2198)
Capital	351 million yen
Consolidated subsidiaries	PT. INTERNATIONAL KANSHA KANDOU INDONESIA  Provision of wedding and reception planning and coordination services in INDONESIA  I CEREMONY Inc. (formerly Gokuraku Inc.)  Provision of funeral planning and coordination services  I Care Inc.  Operation of private nursing homes and provision of nursing care and other services
Number of employees	805 (consolidated)
Number of shareholders	19,221 (as of Oct. 31, 2018)

### Sales ratio by business segment (FY2018)





## The History of IKK





### 18 Locations in 16 Cities with Operations Centered on Kyushu

### Wedding facilities with unique concepts located in major cities of Kyushu and other regions of Japan





## IKK Group's Management Philosophy

Mission

Contributing to Society by Touching Our Customers' Hearts

## Management Philosophy

#### Credo: For happiness and deep impression

- Sincerity, Trust, Reliance
- To touch our customers' hearts, we will create personalized weddings that warm people's hearts
- To touch our customers' hearts, we will do our best immediately in a sincere spirit of collaboration
- To touch our customers' hearts, we will be the talented personnel regardless of its nationality, religion, gender, age or experience and will challenge to create the wonderful future

#### Vision 2035

Create a "new world" company where everyone takes on new challenges as leaders in many fields

#### Vision 2033

Become a company that creates emotion by earning the gratitude of everyone

#### Vision 2023

Become a leader in Japan in the creation of emotion and aim for growth in other countries

### Strategy

Vision

Specific measures for achieving these visions (Medium-term management plan)



### Target Mainly Regional Cities with Growth Potential (1)

### The facilities best suited for each market location from a long perspective that looks ahead two decades



One banquet hall



La La Chance Geihinkan (Miyazaki City: 404 thousand people) Miyazaki



(Miyazaki City: 404 thousand people) Oita



La La Chance Geihinkan (Oita City: 479 thousand people)

Kochi



La La Chance Geihinkan (Kochi City: 332 thousand people) Toyama



Cuisine Française LA CHANCE (Tovama City: 418 thousand people) Morioka



La La Chance Bel Ami (Morioka City: 291 thousand people)

#### Sasebo



Harbor Terrace Sasebo Geihinkan (Sasebo City: 254 thousand people) Osaka



(Osaka City: 2,702 thousand people) Kobe



La La Chance KOBE (Kobe City: 1,542 thousand people)

#### Two banquet halls

#### Iwaki



La La Chance Iwaki (Iwaki City: 327 thousand people) Fukui



(Fukui City: 265 thousand people) Okazaki



(Okazaki City: 386 thousand people)

### Three banquet halls or more

Tosu



La La Chance Bel Ami (Tosu City: 73 thousand people) Imari



(Imari City: 55 thousand people) Hiroshima



(Hiroshima City: 1,195 thousand people)

Toyama



Canalside La La Chance (Toyama City: 418 thousand people) Kanazawa



(Kanazawa City: 454 thousand people) Fukuoka (4 banguet halls)



(Fukuoka City: 1,529 thousand people)

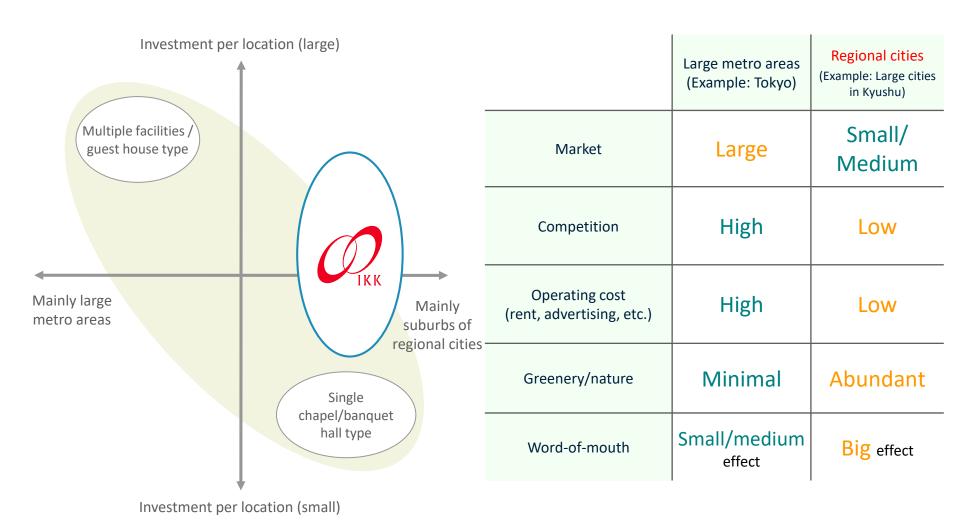
All locations except those in Fukuoka and Hiroshima and Osaka and Kobe are in regional cities with populations under 500,000

> The figures in parentheses show the populations of cities where IKK's branches are located Source: Japan Geographic Data Center "Basic Resident Register 2018"



### Target Mainly Regional Cities with Growth Potential (2)

Targeting regional cities by using expertise (location, marketing, operations, etc.) and experience gained from operations in small markets

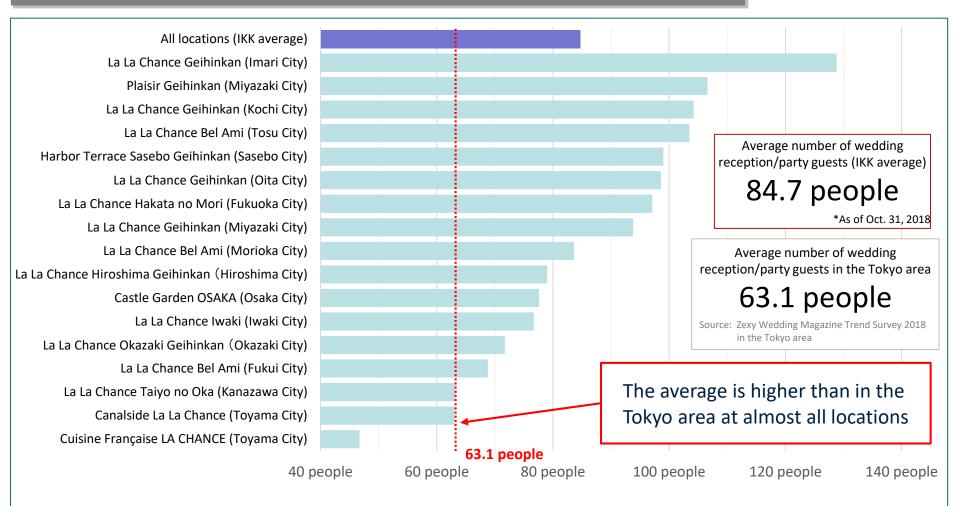




### Target Mainly Regional Cities with Growth Potential (3)

### Regional city markets are small but wedding receptions and parties are very large events

Average number of people attending a reception/party for all locations and individual locations





# Target Mainly Regional Cities with Growth Potential (4)

Extremely thorough site selection process to create branches that can succeed for 20 years – Building a base for stable, long-term operation of branches

Selection of potential sites

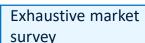
Potential sites are cities with a population of at least 300,000 (85 cities)



Selection of key cities

Select key 48 cities based on competition and wedding reception activity

Information about approx. 700 potential sites for new locations is examined every year



Examine prospective sites (transportation access, natural surroundings, etc.), market trends, competition and other items



Executive Committee examination

The Executive Committee determines the suitability of a prospective new location by looking at its concept, the investments needed and other factors affecting the outlook for a return on the investment



Approval of the Board of Directors

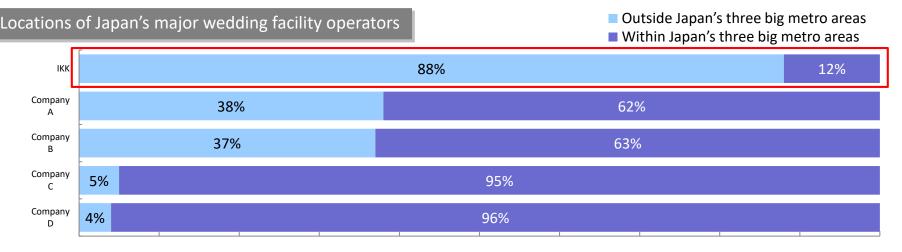


New locations 1 to 2 every year New locations mainly in regional cities based on rigorous examinations to select strategic sites



## Target Mainly Regional Cities with Growth Potential (5)

Much potential for new locations in places with little competition, both outside Japan's three big metro areas as well as within these areas



### IKK wedding facility locations



Plan on opening one to two locations every year, using the significant potential for expanding the wedding network for steady medium to long-term growth

Source: Prepared by IKK based on the data disclosed by each company

Unlike operators of chains of wedding halls with identical designs, IKK uses a different design concept for each location

Couples can hold wedding receptions at elegant mansions with abundant sunlight and greenery and large sites with an average area of about 10,000m<sup>2</sup>











Our goal is creating the best wedding facilities that can succeed for 20 years by featuring expansive buildings in harmony with nature and their surroundings along with services that incorporate the distinctive elements of the local culture

Exclusive use of an entire mansion-style room for a highly unusual private atmosphere

A garden filled with greenery is the perfect place for weddings with a homey atmosphere

The flexibility to include events that reflect the desires and characteristics of each couple

















# A Brand with Deep Local Roots and Strong Ties with Local Residents (1)

Creating strong emotions produces a virtuous cycle where satisfied customers attract more customers

A local reputation for serving outstanding food



Weddings and receptions (Grooms, brides and guests)

Wedding reception contracts

Attract potential customers (Excitement)

The word-of-mouth

cycle

Friends **Family** 

Attend event at IKK facility Services with warmth and sincerity



The kitchen staff includes several people who have won medals at international cooking contests







An extraordinary wedding/reception location full of natural beauty for this once-in-a-lifetime event



# A Brand with Deep Local Roots and Strong Ties with Local Residents (2)

Reference

## Two of our restaurants listed in Michelin Guides with one-starred restaurant designations

**Cuisine Française LA CHANCE (Toyama City, Toyama Pref.)** 

Listed as one of 10 starred restaurants in Toyama

TV "French Ironman" Hiroyuki Sakai supervises the cuisine at "Cuisine Française LA CHANCE"



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▲The MICHELIN Guide Toyama-Ishikawa (Kanazawa) 2016 Special Edition\*

Harbor Terrace Sasebo Geihinkan (Sasebo City, Nagasaki Pref.)

- Listed as the only starred restaurant in Sasebo City
- Located in the "Sasebo Gobangai" commercial facilities complex, just one minute's walk from Sasebo Station



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▲The MICHELIN Guide Fukuoka-Saga-Nagasaki 2019 Special Edition\*

<sup>\*</sup> Nippon Michelin Co., Ltd. conducts a process of gastronomic assessment based on an evaluation method conducted anonymously by Michelin investigators who have been selected to have expertise in the hotel and restaurant industries and compiles the results in a ranking system that "expresses the deliciousness of the cuisine by the number of stars awarded." There are five evaluation criteria: "quality of ingredients, high degree of culinary skill, originality, price commensurate with value, and uniform and consistency in the quality of all of the food served." Three stars, two stars, and one star are assigned in descending order on the basis of these criteria.



# A Brand with Deep Local Roots and Strong Ties with Local Residents (2)

## Memorable meals using the expertise of a famous pastry chef and French cuisine chef

#### The famous pastry chef Hironobu Tsujiguchi

We have worked with pastry chef Hironobu Tsujiguchi to create a new selection of dessert items that are available at every IKK wedding location.



- Represented Japan at the Coupe de Monde and many other international events, receiving numerous firstplace awards
- Achieved the highest ranking every year from 2013 to 2018 at the Salon du Chocolat in Paris
- Sells merchandise using the Mont St. Clair brand and 12 other brands, each of which has a distinct concept





#### The "French Iron Chef" Hiroyuki Sakai

Hiroyuki Sakai provides supervision for the meals at the Cuisine Française LA CHANCE restaurant at the Toyama Branch.



- After studying cooking in Japan and other countries, Mr. Sakai opened French cuisine restaurants in Tokyo and other areas of Japan
- He became popular as the French Iron Chef by appearing in the Iron Chef TV program in 1994
- He currently operates a cooking school to pass on his knowledge to the next generation









# A Brand with Deep Local Roots and Strong Ties with Local Residents (3)

## Many winning entries from IKK locations in wedding photo contests in Japan

#### First Prize, 18th Zexy Wedding Photo Contest



The bride and groom greet their parents immediately prior to the ceremony. The expressions on the parents' faces show their immense joy at seeing for the first time their children dressed for their wedding.

Title: When parents' dreams come true

#### First Prize, 17th Zexy Wedding Photo Contest



Title: Friendship

The groom and other band members from junior high school days performed together for the first time in many years, bringing tears to their eyes with a treasured memory. The photo shows the moment when everyone once again realizes the importance of friends.

#### Prize-winning photos

#### 2014

14th Zexy Wedding Photo Contest, selected for award judging (3 people) Japan Wedding Photo Grand Prix, Art Category, 7th place Wedding Photo Awards, Gold Prize (1 person)

#### 2015

15th Zexy Wedding Photo Contest, First Prize, other prizes (2 people) Wedding Photo Awards, Gold Prize (2 people), Home Town Wedding Special Prize (2 people)

#### 2016

16th Zexy Wedding Photo Contest, First Prize, other prizes (3 people) Japan Wedding Photo Grand Prix, 19th place Wedding Photo Awards, Gold Prize (2 people)

#### 2017

17th Zexy Wedding Photo Contest, First Prize, other prizes (3 people) Japan Wedding Photo Grand Prix, 5th place, other prizes (4 people) Wedding Photo Awards, Gold Prize (2 people)

#### 2018

18th Zexy Wedding Photo Contest, First Prize, other prizes (5 people) Japan Wedding Photo Grand Prix, 8th place, other prizes (3 people) Wedding Photo Awards, Gold Prize (1 people)

#### 2019

Wedding Portrait Photographers International 2019, selected for award judging(4 works)

19th Zexy Wedding Photo Contest, selected for award judging (3 people) Wedding Photo Awards, Gold Prize (6 people), Home Town Wedding Special Prize (1 people)

AsiaWPA2019 International Photography & Videography Competition 1st half First Place(1 people), Excellence Award (3people)



# A Brand with Deep Local Roots and Strong Ties with Local Residents (4)

## Wedding planning skills backed by training programs based on a sound concept

#### Creative Award at Good Wedding Awards 2015



Janes State State

The bride wants to be an illustrator who produces picture books. The wedding was planned to take place in the world of a wedding picture book that contained stories of gratitude with guests' overwhelming impressions.

The couple wanted to

create the worldview

of Tim Burton. Using

#### Wedding theme: Journey - An invitation from the picture book world

#### Second Prize at Good Wedding Awards 2014







this concept, the wedding was structured to build strong ties between the bride and groom and their families.

Wedding theme: A little world in the mind

#### Wedding planner awards

#### 2011

Good Wedding Awards 2011, Soul Prize Good Wedding Awards 2011, selected as one of 8 finalists 2013

2nd Home Town Wedding Contest, honorable mention **2014** 

Good Wedding Awards 2014, Second Prize Good Wedding Awards 2014, Creative Award 2015

Good Wedding Awards 2015, Creative Award

2016

5th Home Town Wedding Contest, Bridal Industry Newspaper Prize

2017

6th Home Town Wedding Contest, Bridal Industry Newspaper Prize

2018

7th Home Town Wedding Contest, Bridal Industry Newspaper Prize

2019

Good Wedding Awards 2019, Soul Prize



## Measures to Firmly Establish the IKK Corporate Philosophy (1)

## Benefits of recruiting outstanding human resources and providing extensive training

- First place for the second consecutive year in the 2020 Mynavi and Nikkei New Graduate Company Popularity Ranking for Kyushu/Okinawa
- First place for the second consecutive year in the Job-hunting Popularity for Individual Industries for the Wedding, Funeral and Other Services Sector
- Placed 35th overall for humanities college graduates in the Job-hunting Popularity for Individual Industries

Rank	Company name	Votes	Rank in 2018
1	IKK Inc.	437	1
2	JR Kyushu Railway Company	290	2
3	ANA FUKUOKA AIRPORT CO.,LTD.	284	5
4	TOTO LTD.	272	-
5	Kubara Honke Group	202	15
6	LEVEL-5 Inc.	176	9
7	SOGO MEDICAL CO., LTD.	163	3
8	Fukuoka Financial Group	158	10
9	KYUSHU ELECTRIC POWER CO., INC.	154	6
9	SAIBU GAS CO.,LTD.	154	12
9	Nishi-Nippon Railroad Co., Ltd.	154	4

## ■ The survey covers third-year university students and first-year graduate school students in Japan planning to graduate in March 2020.

■The survey took place from December 1, 2018 to March 21, 2019.

■ There were 4.559 responses.

# Recruiting information meetings have the same excitement as weddings and receptions

Based on the IKK corporate philosophy of "touching our customers' hearts," recruiting information meetings are held mainly by young employees and centered on the theme of emotion.



<sup>■</sup> Sources of survey data are 1) input forms on the Mynavi 2020 job hunting site, 2) questionnaires in the Mynavi job hunting magazine that were submitted by postal mail, and 3) questionnaires received at the Mynavi Job Hunting Expo and other events. \*Individuals entered their five favorite companies. \*Two reasons were selected as the reasons for choosing each company.



# Measures to Firmly Establish the IKK Corporate Philosophy (2)

## Benefits of recruiting outstanding human resources and providing extensive training

■ IKK ranked the top 4 companies and 1<sup>st</sup> place in the surveys of Vorkers, a company that operates a job market platform for job hunting and job changing

Service Sector
Employee Satisfaction Ranking
(Employee Satisfaction leads to Customer Satisfaction)

(project castoraction reads to castorine, castoraction,				
Rank	Company	Total scores		
1	Plan Do See Inc.	9.90		
2	Recruit Zexy Navi Co., Ltd.	9.57		
3	Oriental Land Co.,Ltd.	9.50		
4	IKK Inc.	9.43		
5	Starbucks Coffee Japan, Ltd.	9.39		
6	MITSUKOSHI U.S.A., INC.	9.10		
7	ANNIVERSAIRE Inc.	9.06		
8	DOCOMO CS, Inc.	8.93		
9	MARUI CO., LTD.	8.89		
10	Bell-Park Co.,Ltd.	8.86		

<sup>■</sup> To prepare the above ranking, employees who were at their respective companies for at least one year were polled. Employees were asked to write a minimum 500-word essay on the subject of their choice and answer questions on eight evaluation parameters.

Companies outside Japan's major urban areas with pleasant and stimulating workplaces – Companies offering new challenges

Still dating workplaces — companies offering new challenges				
Rank	Company	Total scores		
1	IKK Inc.	16.20		
2	Seirei Social Welfare Community	15.00		
3	Heisei Corporation	14.78		
4	BC Ings Co., Ltd.	14.71		
5	Japanet Communications Co., Ltd.	14.28		
6	RF Co., Ltd.	14.22		
7	SAN-A CO.,LTD.	14.15		
8	The Shikoku Bank, Ltd.	14.10		
9	HOKUYAKU TAKEYAMA Holdings,Inc.	14.01		
10	Nippon Electric Glass Co., Ltd.	13.83		

- Includes data in evaluation reports submitted to Vorkers for 840 companies with head offices in locations other than the Tokyo, Nagoya and Osaka regions (Tokyo, Osaka, Aichi, Kanagawa, Saitama, Chiba, Hyogo and Kyoto). Amount of overtime and paid vacation utilization rates are each scored by using a scale of five. (Data was collected between January 2015 and August 2017.)
- Rankings are the total scores for the following indicators of the ability of young people to grow at a company and the workplace atmosphere: (a) an open environment that welcomes new ideas; (b) an environment where people in their 20s can develop their skills and advance; (c) teamwork; and (d) employee morale

<sup>■</sup> Only companies that produced more than 25 responses were included in evaluation reports of service sector companies. (Data was collected between July 2007 and May 2018.)

<sup>\*</sup>Ranking scores, the number of comments and other numbers are as of the time the information was collected. As a result, these numbers may not match the numbers on the company pages of Vorkers.



## Measures to Firmly Establish the IKK Corporate Philosophy (3)

### Main reasons that IKK was chosen as a "great place to work"

- IKK has placed in the 2018 Best Workplaces Lists by the Great Place to Work® Institute Japan for the past seven consecutive years
- Input from annual employee questionnaires is used to maintain workplaces that are pleasant and rewarding



Employees are entrusted with responsible work at this company

90% (avg. for all companies\* is 86%)

 Executives and managers clearly define a vision and how to accomplish that vision 85% (avg. for all companies\* is 78%)



■ I am proud of the business operations of the company

87% (avg. for all companies\* is 80%)

I believe the company is contributing to communities and society

88% (avg. for all companies\* is 76%)



The company holds celebrations whenever there is a special occasion

88% (avg. for all companies\* is 84%)

The company creates a mood of solidarity and teamwork

77% (avg. for all companies\* is 72%)

<sup>\*</sup>Average for companies in the 2018 Best Workplaces Lists



## Measures to Firmly Establish the IKK Corporate Philosophy (4)

## Dedicated to maintaining an environment for fully using the skills of women

- A commitment to a workplace environment where women can realize their full potential
- Demonstrating progress with measures for women, IKK was the first company in the wedding industry to receive a Development Bank of Japan loan under this bank's DBJ Employees' Health Management Rated Loan Program
- •Promotions are based on performance, in accordance with consistent standards, to recognize the best people; 36.4% of officers and 25.0% of supervisors are women
- Employees are encouraged to use paid vacation time and can use up to 16 days consecutively
- Mental health support program; periodic distribution of questionnaires with unrestricted responses to hear the thoughts and suggestions of employees
- Regular health check-ups as well as blood tests and assistance for gynecology examinations

The DBJ Employees' Health Management Rated Loan Program

The Development Bank of Japan uses its own evaluation system to identify companies with outstanding measures for keeping their employees healthy. These evaluations are used for the world's first financing menu that incorporates employee health management ratings.









## Measures to Firmly Establish the IKK Corporate Philosophy (5)

### Japan's first hotel/wedding company to earn ISO22000:2005 certification for food safety management

Food safety is one of our highest priorities and we are always improving safety and hygiene measures

We have established a Sanitation Standard Operating Procedure (SSOP) Manual that complies with Food Hygiene
Management Standards (Prerequisite Program) and follow these procedures to fulfill our corporate responsibility of
preventing food problems and rigorously supervising all activities involving food

#### Established the Food Safety Management System that covers food preparation and services

- Suppliers of food must submit product specifications to ensure the safety of all ingredients and finished products
- Food preparation processes are thoroughly supervised and constantly recorded to ensure the safety of all food served to guests
- All personnel must strictly comply with the Food Safety Management System standards
- The three La La Chance Hakata no Mori locations have ISO22000:2005 certification (August 2009)
   \*When this certification was renewed in August 2015, certification was expanded to four La La Chance Hakata locations: Villa Foret, Chez la Foret, Grand Vent-Vert and the Hakata no Mori Geihinkan
- All other food operations at IKK also comply with the standards of the Food Safety Management System.











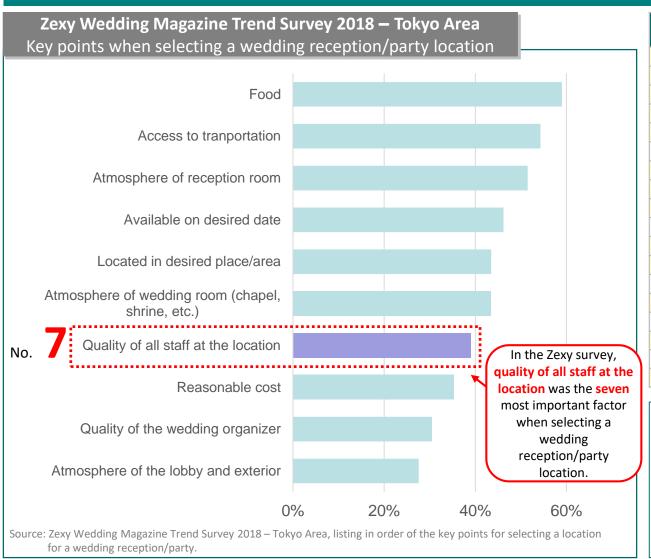
FSMS:548713 / ISO22000:2005

ISSO22000 is an international standard for food safety management systems. This standard combines HACCP food hygiene management methods with the quality management methods of the ISO9001 standard for quality management systems.



## Measures to Firmly Establish the IKK Corporate Philosophy (6)

## Many of our customers give high ratings to the wedding organizer who served them



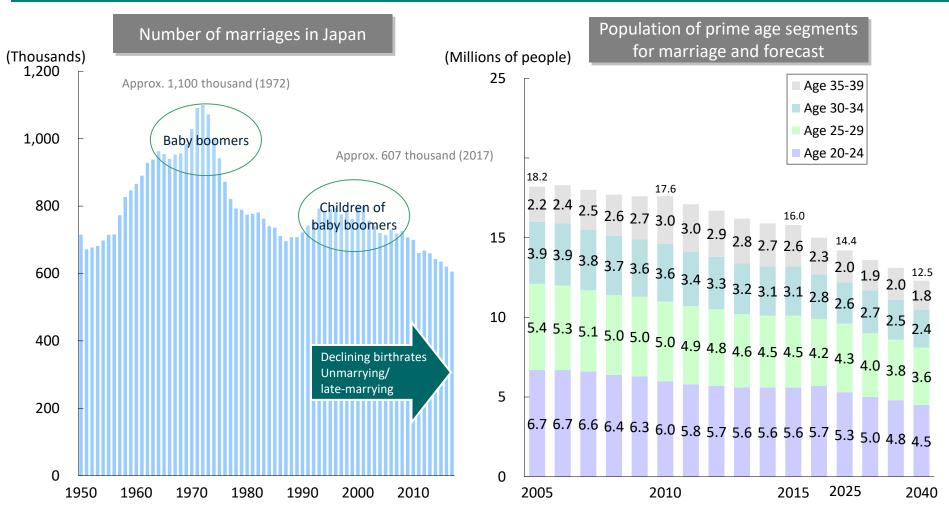
Rank of customer service in reasons for selecting an IKK location	Rank
Imari Branch	1
Tosu Branch	1
Fukuoka Branch	1
Toyama Branch	1
Miyazaki Branch	1
Oita Branch	2
Kanazawa Branch	1
Miyazaki Branch #2	1
Iwaki Branch	1
Kochi Branch	2
Fukui Branch	1
Morioka Branch	1
Toyama Restaurant Branch	2
Sasebo Branch	1
Hiroshima Branch	2
Okazaki Branch	1
Osaka Branch	2
Kobe Branch	1
Source: IKK stud	y (Oct. 31, 2018

- Thanks to extensive training programs, the dedication of our people to excellence in customer service is the most important reason that people select an IKK wedding facility
- Customer service is the main reason that people select IKK at more than half of all locations



# Wedding Market Trends (1)

Weddings and receptions in Japan continue to decline along with the numbers of children and people in the prime age segments for marriage



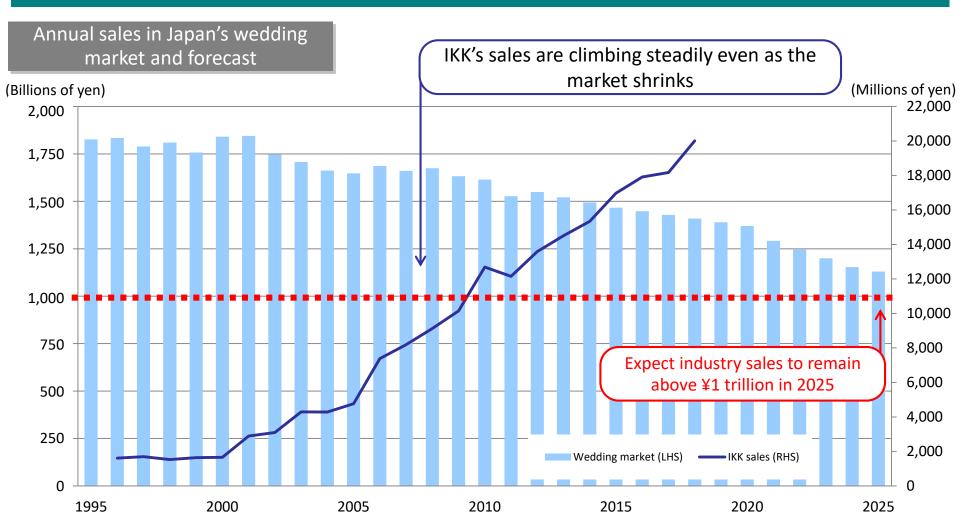
Source: Ministry of Health, Labour and Welfare, "Vital Statistics 2017" (Vital Statistics, Final Figures)

Source: National Institute of Population and Social Security Research, "Household Projections for Japan" (January 2018) Population by sex, five-year age group, and marital status



# Wedding Market Trends (2)

## Forecast annual wedding industry sales of ¥1 trillion in 2025 despite Japan's declining population

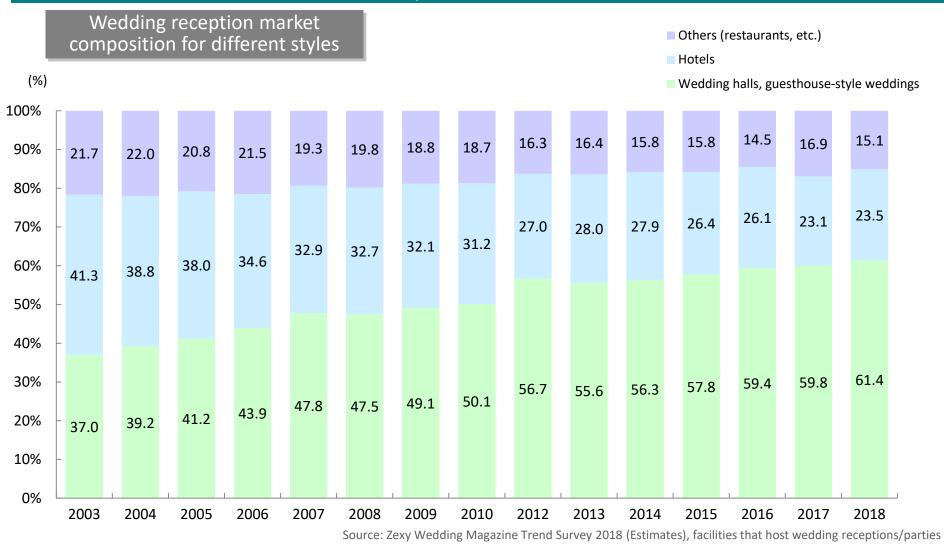


Source: IKK estimates



# Wedding Market Trends (3)

The guest house market share is rising as more couples in Japan want original weddings/receptions not restricted by traditions and formalities



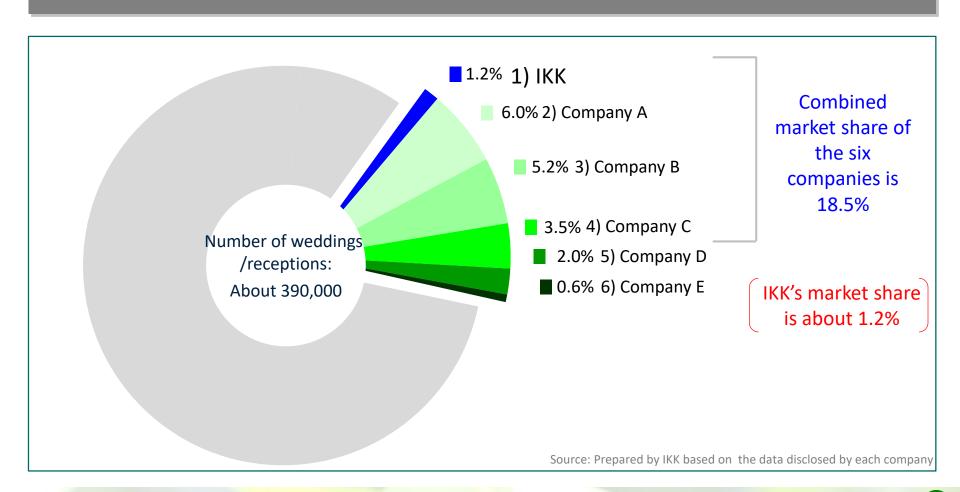
53



# Wedding Market Trends (4)

Japan's wedding market is still highly fragmented, leaving significant potential for IKK to capture market share

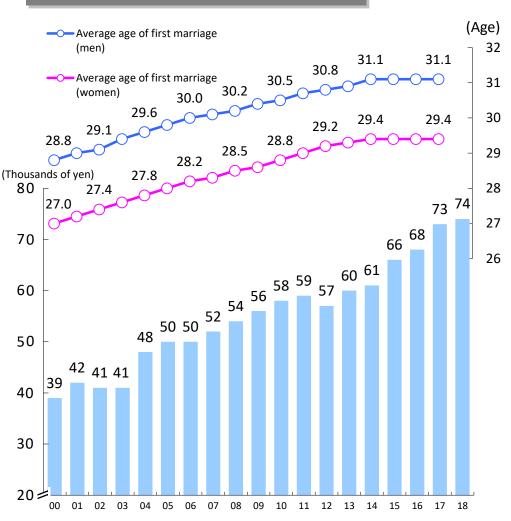
Market share of the six listed wedding companies (based on number of weddings/receptions)





# Wedding Market Trends (5)

# Average age of first marriage and money spent per wedding reception guest



# Couples continue to spend more on weddings despite deflation in Japan

#### **Primary causes**

- 1. Couples want a once-in-a-lifetime event that people will remember for a long time
- 2. As the age of first marriages rises, more couples want better food and entertainment for guests and activities that incorporate each couple's personal preferences
- More young people who do not care about luxury in their everyday lives want to spend money to make a wedding a memorable experience

Consistent growth in the amount spent per wedding guest

(now about 90% higher than in 2000)

Source: Zexy Wedding Magazine Trend Survey 2018 – Tokyo Area, total per-guest cost for wedding ceremony and reception/party, Ministry of Health, Labour and Welfare, "Vital Statistics 2017"



#### Precautions about this presentation

- This presentation includes forecasts and other forward-looking statements about the performance, strategies, business plans and other subjects concerning IKK.
- These forward-looking statements, which are not historical facts, reflect the outlook of IKK based on information that was available when this announcement was made.
- Forward-looking statements incorporate uncertainties about the economy, competition from other companies and many other potential sources of risk.
  - Consequently, actual performance, business activities and/or the financial position may differ significantly from the forward-looking statements in this presentation due to upcoming changes in the economy, competition in the industry, market demand, other economic, social and political events, and many other factors.



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