Results of Operations for the Second Quarter of the Fiscal Year Ending October 31, 2017

ΙΚΚ

IKK Inc. (Listed on TSE First Section, Securities code 2198)



I. 2Q FY2017 Consolidated Financial Highlights







Solid sales growth with earnings consistent with the fiscal year plan

Record high

Net sales: ¥8,541 million (+3.9% YoY, +1.9% vs. plan)

Sales rose due to an increase in the number of weddings at existing locations Average sales per wedding increased to ¥3.87 million

Operating income: ¥703 million (-12.5 % YoY , +5.8% vs. plan)

Operating income decreased mainly due to higher personnel expenses because of improvements in salaries and benefits as well as up-front expenses for opening new branches (including studies and other expenses for starting overseas operations)

Record high

Profit attributable to owners of parent: ¥605 million

(+39.3 % YoY , +0.1% vs. plan)

Record high

Order backlog (at the end of April 2017): 3,570 (+2.0 % YoY)



I. FY2017 2Q results

(Millions of yen)

		2Q FY	2016		2Q	FY2017		
		Amount	% to sales	Plan	Amount	% to sales	YoY change	
		Amount		i ian	Amount	/0 to sales	Amount	%
	Net sales	8,219	100.0	8,380	8,541	100.0	321	3.9
	Wedding operations	7,895	96.1	-	8,172	95.7	277	3.5
	Funeral operations	114	1.4	-	142	1.7	27	24.0
	Nursing-care operations	211	2.6	-	228	2.7	16	7.9
	Gross profit	4,463	54.3	4,560	4,591	53.8	127	2.9
	SG&A expenses	3,660	44.5	3,895	3,888	45.5	227	6.2
	Operating income	803	9.8	665	703	8.2	(100)	(12.5)
	Ordinary income	796	9.7	655	702	8.2	(93)	(11.8)
	Profit attributable to owners of parent	434	5.3	605	605	7.1	170	39.3
	Net income per share (Yen)	14.80	-	20.70	20.61	-	-	-



I. FY2017 2Q results









Wedding Operations

	2Q FY2016	2Q FY2017	YoY cł	nange	Number of weddings, average sales per wedding (Thousands
	results	results	Amount	%	Number of weddings of yen) -O- Average sales per wedding (Thousands of yen) 4,000
Net sales (Millions of yen)	7,895	8,172	277	3.5	(Number of 3,819 weddings) 3,842 3,862 3,870 4,350
Number of branches at end of period	16	16	±0	-	4,500 4,123 4,000 4,123 4,309 (plan) = 3,800 4,123 3,621
Number of weddings	1,973	2,059	86	4.4	3,500 - 3,600
Orders for weddings	^{※1} 2,184	2,224	40	1.8	2,500 -
Order backlog	3,499	3,570	71	2.0	2,000 - 2,059 1,500 -
Average sales per wedding ^{%2} (Thousands of yen)	3,883	3,870	(12)	(0.3)	1,000 - 500 -
*1 Fiscal FY2016 performan postponements (undecid	ded wedding date)		ations due to tl	0	

FY2013

FY2014

FY2015

FY2016

FY2017

(2Q)

1 Fiscal FY2016 performance includes recognition of all effects on the lwaki Branch of wedding postponements (undecided wedding date) and wedding cancelations due to the inability to contact customers after a certain time in association with the March 2011 earthquake and tsunami and other events.

*2 The average sales per wedding does not include ordinary banquets and cancellation fees.

Quarterly Trends in Number of Weddings

I. FY2017 2Q results





I. FY2017 2Q results







Gross Profit, Operating Income and Ordinary Income I. FY2017 2Q results







(Millions of yen	(N	1illi	ons	of	yen
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	Oct. 31	, 2016	Apr. 31, 2017			
	Amount	Comp. (%)	Amount	Comp. (%)	YoY change	Main factors
Current assets	6,304	33.9	4,710	26.3	(1,593)	Cash and deposits: -1,562
(Cash and deposits)	5,372	28.9	3,810	21.2	(1,562)	
(Accounts receivable-trade)	441	2.4	383	2.1	(58)	
Non-current assets	12,278	66.1	13,229	73.7	951	
(Property, plant and equipment)	10,993	59.2	11,223	62.6	230	
Total assets	18,582	100.0	17,940	100.0	(642)	Investments and other assets: +728
Current liabilities	4,166	22.4	3,928	21.9	(238)	
(Accounts payable-trade)	897	4.8	666	3.7	(230)	
(Income taxes payable)	374	2.0	99	0.6	(274)	
Non-current liabilities	4,345	23.4	4,068	22.7	(276)	
Total liabilities	8,512	45.8	7,996	44.6	(515)	Accounts payable-trade: -230 Income taxes payable: -274
(Interest-bearing debt)	3,671	19.8	3,606	20.1	(65)	
Total net assets	10,070	54.2	9,943	55.4	(127)	Profit attributable to owners of parent: +605 Dividends of surplus: -359 Treasury shares (reintroduction of E- ship): -371
Total liabilities and net assets	18,582	100.0	17,940	100.0	(642)	

Financial Position

I. FY2017 2Q results



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	(Mil	lions of yen)		_
	FY2016	FY2017	Consolidated cash flows	
	(2Q)	(2Q)	Cash flows from operating activitie	20
Cash flows from operating activities	661	465	(Millions of yen) Cash flows from investing activities	s
Profit before income taxes	781	696	Cash flows from financing activitie	S
Depreciation	539	485	6,000 - 465	
Decrease (increase) in notes and accounts receivable-trade	(26)	56	5,000 (1,462)	
Decrease (increase) in inventories	(37)	(16)	4,000 - (565)	
Increase (decrease) in notes and accounts payable-trade	(201)	(232)		
Income taxes paid	(500)	(349)	3,000 - 5,372	
Cash flows from investing activities	(182)	(1,462)	2,000 - 3,810	
Purchase of property, plant and equipment	(190)	(774)	1,000 -	
Cash flows from financing activities	(826)	(565)		
Cash and cash equivalents at beginning of period	4,444	5,372	Oct. 31, 2016 Cash and cash Cash and cash	
Cash and cash equivalents at end of period	4,096	3,810	equivalents at end of equivalents at end of period period	d of



II. FY2017 Consolidated Forecast







Sales up but earnings down mainly because of up-front expenses for new locations

Investments in human resources and equipment for more growth while maintaining the sound performance of existing locations

Net sales: ¥17,940 million (up 0.2% YoY)

- Forecast higher sales backed by the strong performance of existing locations
- Anticipate an increase of 41 in the number of weddings to 4,350 and an average sales per wedding of ¥3.87 million because of competition.

Operating income: ¥1,900 million (down 12.7% YoY)

- Up-front expenses of about ¥340 million associated with plan for adding more locations
- Up-front expenses of about ¥90 million for studies and other expenses for starting overseas operations
- Higher personnel expenses of about ¥170 million because of improvements in salaries and benefits

Profit attributable to owners of parent: $\pm 1,390$ million (up 3.6% YoY)



(Millions of yen)

	FY201	6		FY201	7	
	Amount	% to sales	Full-year plan	% to sales	YoY change	
	Amount		r un yeur plun		Amount	%
Net sales	17,911	100.0	17,940	100.0	28	0.2
Gross profit	9,791	54.7	9,770	54.5	(21)	(0.2)
SG&A expenses	7,614	42.5	7,870	43.9	255	3.3
Operating income	2,176	12.2	1,900	10.6	(276)	(12.7)
Ordinary income	2,166	12.1	1,885	10.5	(281)	(13.0)
Profit attributable to owners of parent	1,341	7.5	1,390	7.7	48	3.6
Net income per share (Yen)	45.58	-	47.58	-	-	-



Consolidated Forecast:

Net Sales, Operating Income and Ordinary Income

II. FY2017 forecast





Outlook of New Branch Openings, Number of Weddings,

Capital Expenditures and Depreciation

II. FY2017 forecast

	FY2016	FY2017		Capital expenditures, depreciation
	Results	Plan	Change	Capital Depreciation
Number of branches at end of period	16	17	+1	Capital Depreciation expenditures (Millions of yen)
Wedding facility: 4 banquet halls	1	1	±0	4,000
Wedding facility: 3 banquet halls	5	5	±0	3,500 -
Wedding facility: 2 banquet halls	2	3	+1	3,000 - 2,984
Wedding facility: 1 banquet hall	7	7	±0	2,811
Restaurant: 1 banquet hall	1	1	± 0	2,500 -
Number of banquet halls	31	33	+2	2,000 - 1,854
Number of weddings	4,309	4,350	+41	1,577 1,500 -
			(Millions of yen	1,093
	FY2016 Results	FY2017 Plan	Change	1,000 - <mark>851</mark> 939 500 - 397
Capital expenditures	397	2,984	2,587	
Depreciation	1,118	1,093	(25)	FY2013 FY2014 FY2015 FY2016 FY2017 (Plan)



Plan to increase the FY2017 ordinary dividend by ¥2 to ¥12

- Our policy is to pay dividends that reflect operating results while retaining earnings needed for achieving the medium to long-term business plan and strengthening our operations
- Established basic policy of steady and sustained ordinary dividend growth

Ordinary dividend		nmemorativ dend	re – <mark>–</mark> – Divio (%)	dends Payou	it Ratio		Dividends	Dividends payout ratio
April 1, 2013 Stock split		May 1, 2015 Stock split	¥12.0	¥12.0		FY2013	¥10.0 [*] (Commemorative dividend: ¥5)	20.5%
¥10.0	¥10.0	¥10.0	Commemorative dividend ¥2	→ 		FY2014	¥10.0 [*]	24.4%
20.5 Commemorative	24.4	25.4	26.3	25.2		FY2015	¥10.0 [*]	25.4%
dividend ¥5 Ordinary			Ordinary dividend ¥10			FY2016	¥12.0 (Commemorative dividend: ¥2)	26.3%
dividend ¥5						FY2017 (Plan)	¥12.0	25.2%
FY2013	FY2014	FY2015	FY2016	FY2017 (Plan)		* Calculated as if stock splither the beginning of each pe		ay 1, 2015 had taken place a



IKK placed #2 for the second consecutive year in popularity as a place to work – High ranking helps IKK recruit outstanding people

- Placed second in the Mynavi/Nikkei Job-hunting Popularity among 2018 New Graduate for Kyushu and Okinawa
- IKK placed third overall within its industry
- IKK hired 78 new college graduates in April 2017

Job-hunting Popularity Based on Head Office Location Top 10 for Kyushu and Okinawa (survey of 3,281 people)

Rank	Company name	Votes	Rank in 2017	Rank
1	JR Kyushu Railway Company	285	1	1
2	IKK Inc.	260	2	2
3	Nishi-Nippon Railroad Co., Ltd.	182	5	3
3	YASKAWA Electric Corporation	182	4	4
5	Fukuoka Financial Group	158	3	5
6	LEVEL-5 Inc.	147	7	6
7	KYUSHU ELECTRIC POWER CO., INC.	138	11	7
8	The Nishi-Nippon City Bank, Ltd.	132	6	8
9	SOGO MEDICAL CO., LTD.	124	8	9
10	Star Flyer Inc.	122	9	10

Job-hunting Popularity for Individual Industries Top 10 for the Wedding, Funeral and Other Services Sector

'n	Rank	Company name	Votes	Rank in 2017
	1	JAPAN POST HOLDINGS Co., Ltd.	586	1
	2	JAL SKY., Ltd.	262	3
	3	IKK Inc.	260	2
	4	ANNIVERSAIRE	168	4
	5	StudioAlice CO., LTD.	122	14
	6	TAKAMI BRIDAL	115	6
	7	TAKE AND GIVE. NEEDS Co., Ltd.	99	5
	8	NARITA INTERNATIONAL AIRPORT CORPORATION.	96	11
	9	Braidal Produce Co., Ltd.	93	8
	10	Central Japan International Airport Co.,Ltd.	92	10

The survey covers third-year university students and first-year graduate school students in Japan planning to graduate in March 2018. The survey took place from February 1 to April 12, 2017.
Sources of survey data are 1) input forms on the Mynavi 2018 job hunting site, 2) questionnaires in the Mynavi job hunting magazine that were submitted by postal mail, and 3) questionnaires received at the Mynavi Job Hunting Expo and other events. *Individuals entered their five favorite companies. *Two reasons were selected as the reasons for choosing each company.



III. Initiatives for FY2017







Plan to open a new branch in Okazaki City, Aichi Prefecture

2 Renovations to improve the quality of existing locations

3 Establishment of subsidiary in Indonesia to provide a wedding service

1



Plan to open a new branch in Okazaki City, Aichi Prefecture

- The city of Okazaki asked for bids to build a wedding facility and a group including IKK was given the first right of refusal for negotiations
- Okazaki city officials gave high marks to the proposal to build an authentic auberge (restaurant with accommodations) with a large space for various events

La La Chan (Okazaki B	ice Okazaki Geihinkan ranch)	
Location	Okazaki City, Aichi Prefecture	
Access	Adjacent to JR Okazaki Station East Exit	
Opening	October 2017 (planned)	
Facilities	Restaurant, café, accommodations, banquet hall, etc.	Rendering of the completed facility

Main reasons for selection of the IKK consortium's proposal

- This will be the first authentic auberge-style facility in the suburban area that borders Nagoya to the east (Nishi-Mikawa)
- The spectacular and spacious facility for special events is unlike anything near other major railway stations in this area and will attract many people



Renovations to upgrade the quality of existing locations

La La Chance Hakata no Mori

La La Chance Taiyo no Oka (Kanazawa Branch)				
Location	Kanazawa City, Ishikawa Prefecture			
Completion of renovations	February 25, 2017			
Renovations	Major remodeling of the banquet hall			

(Fukuoka Branch)			
Location	Fukuoka City, Fukuoka Prefecture		
Completion of renovations	March 4, 2017		
Renovations	Major remodeling of the banquet hall		

La La Chance Geihinkan (H	Hiroshima iroshima Branch)
Location	Hiroshima City, Hiroshima Prefecture
Completion of renovations	September 2017
Renovations	Major remodeling of the banquet hall



Rendering of the remodeled banquet hall



Rendering of the remodeled banquet hall



Rendering of the remodeled banquet hall

Other locations will be renovated based on our investment plan



Establishment of subsidiary in Indonesia to provide a wedding service

- The new subsidiary is located in Jakarta
- Sales activities started in February 2017
- The company provides a diverse selection of wedding services targeting local customers



Company name	PT INTERNATIONAL KANSHA KANDOU INDONESIA				
Location	Jakarta, Indonesia	Establishment	January 2017		
Capital	50 billion rupiah	Start of operations	February 2017		



The company occupies the 9^{th} and 10^{th} floors of the Menara Mandiri building



Banquet hall



Reference: Company Profile, Business Activities and Industry Overview







Company profile (as of Oct. 31, 2016)

Sales ratio by business segment (FY2016)

Company name	IKK Inc.	
Head office	722-5 Shintencho, Imari, Saga	
Business activities	Provision of wedding and reception planning and coordination services	Funeral Nursing-care Operations Operations
Representative	Katsushi Kaneko, President and Representative Director	2% 2%
Established	November 1, 1995	
Closing date	October 31	
Listed stock market	First Section of the Tokyo Stock Exchange (Securities code: 2198)	Consolidated net sales ¥17,911 million
Capital	351 million yen	
Consolidated subsidiaries	Gokuraku Inc. Provision of funeral planning and coordination services I Care Inc. Operation of private nursing homes and provision of nursing care and other services	Wedding Operations 96%
Number of employees	711 (consolidated)	
Number of shareholders	15,072 (as of Oct. 31, 2016)	





Reference

Wedding facilities with unique concepts located in major cities of Kyushu and other regions of Japan





- Sincerity, Trust, Reliance

Contributing to Society by Touching Our Customers' Hearts

Management Philosophy

- To touch our customers	' hearts,	we will	create	personali	zed wed	dings
that warm people's hea	rts					

Credo: For happiness and deep impression

- To touch our customers' hearts, we will do our best immediately in a sincere spirit of collaboration
- We will be the talented personnel regardless of its nationality, religion, gender, age or experience and will challenge to create the wonderful future

Vision

Vision 2035

Create a "new world" company where everyone takes on new challenges as leaders in many fields

Vision 2033

Become a company that creates emotion by earning the gratitude of everyone

Vision 2023

Become a leader in Japan in the creation of emotion and aim for growth in other countries

Strategy

Specific measures for achieving these visions (Medium-term management plan)

The facilities best suited for each market location from a long perspective that looks ahead two decades

One banquet hall

Miyazaki



La La Chance Geihinkan (Miyazaki City: 405 thousand people) Miyazaki



(Miyazaki City: 405 thousand people) Oita



La La Chance Geihinkan (Oita City: 479 thousand people)



La La Chance Geihinkan (Kochi City: 336 thousand people) Toyama



Cuisine Française LA CHANCE (Tovama Citv: 419 thousand people) Morioka



(Morioka Citv: 294 thousand people)



Suite Villa Garden (Kasuya District: 227 thousand people)

Sasebo



258 thousand people) Osaka





(Iwaki City: 331 thousand people) Fukui



(Fukui City: 266 thousand people) Okazaki





(Tosu City: 72 thousand people) Imari



(Imari City: 56 thousand people) Hiroshima





Three banquet halls or more



Canalside La La Chance

(Toyama City: 419 thousand people) Kanazawa



La La Chance Taiyo no Oka (Kanazawa City: 454 thousand people) Fukuoka (4 banguet halls)



La La Chance Hakata no Mori

(Fukuoka City: 1,500 thousand people)

All locations except those in Fukuoka and Hiroshima and Osaka are in regional cities with populations under 500,000

The figures in parentheses show the populations of cities where IKK's branches are located Source: Japan Geographic Data Center "Basic Resident Register 2016"



Two banguet halls



La La Chance Iwaki

Targeting regional cities by using expertise (location, marketing, operations, etc.) and experience gained from operations in small markets



Regional city markets are small but wedding receptions and parties are very large events

Average number of people attending a reception/party for all locations and individual locations







Much potential for new locations in places with little competition, both outside Japan's three big metro areas as well as within these areas

Locations of Japan's major wedding facility operators

Outside Japan's three big metro areas
Within Japan's three big metro areas





Plan on opening one to three locations every year, using the significant potential for expanding the wedding network for steady medium to longterm growth

Source: Prepared by IKK based on the data disclosed by each company
Wedding Facilities in Harmony with Natural Surroundings (1) Reference

Unlike operators of chains of wedding halls with identical designs, IKK uses a different design concept for each location

Couples can hold wedding receptions at elegant mansions with abundant sunlight and greenery and large sites with an average area of about 10,000m²



Wedding Facilities in Harmony with Natural Surroundings (2)

Reference



A Brand with Deep Local Roots and Strong Ties with Local Residents (1)

Creating strong emotions produces a virtuous cycle where satisfied customers attract more customers











A Brand with Deep Local Roots and Strong Ties with Local Residents (2)

An original dessert conceived with the oversight of the famous pastry chef Hironobu Tsujiguchi

- Couples are placing increasing importance on the food served to their guests. Dessert is one of the menu items that female guests in particular look forward to most of all.
- We have worked with pastry chef Hironobu Tsujiguchi to create a new selection of dessert items that are available at every IKK wedding location.
- In addition to offering unique dessert items, we sell Chef Tsujiguchi's Mont St. Clair brand gift boxes and add value in other ways to achieve the greatest possible happiness and satisfaction for every guests.



Profile of Hironobu Tsujiguchi

- Represented Japan at the Coupe de Monde and many other international events, receiving numerous firstplace awards
- Achieved the highest ranking every year from 2013 to 2016 at the Salon du Chocolat in Paris
- Sells merchandise using the Mont St. Clair brand and 12 other brands, each of which has a distinct concept
- This is the first time Mr. Tsujiguchi has supervised the creation of desserts for full-course meals at wedding facilities

A Brand with Deep Local Roots and Strong Ties with Local Residents (3)

Exquisite meals overseen by the "French Iron Chef" Hiroyuki Sakai

- Hiroyuki Sakai provides supervision for the meals at the Cuisine Française LA CHANCE restaurants at the Toyama and Sasebo branches.
- Innovative ideas for French cuisine that uses seasonal locally produced ingredients.
- French cuisine that incorporates Japanese influences to produce French food tailored to the flavors that people in Japan prefer.

Profile of Hiroyuki Sakai

- After studying cooking in Japan and other countries, Mr.
 Sakai opened French cuisine restaurants in Tokyo and other areas of Japan
- He became popular as the French Iron Chef by appearing in the Iron Chef TV program in 1994
- He currently operates a cooking school to pass on his knowledge to the next generation





Many winning entries from IKK locations in wedding photo contests in Japan

First Prize, 17th Zexy Wedding Photo Contest		Prize-winning photos
The groom and band members i junior high schood days performed together for the time in many year bringing tears to eyes with treasumemory. The person shows the moment when everyone when everyone the time in th	The groom and other band members from junior high school days performed together for the first time in many years, bringing tears to their	2010Japan Wedding Photo Gran Prix, 6th and 8th placesWedding Photo Awards, Gold Prize (2 people)2011Japan Wedding Photo Gran Prix, 9th and 19th placesWedding Photo Awards, Gold Prize (2 people)2012
	memory. The photo shows the moment when everyone once	12th Zexy Wedding Photo Contest, Second Prize, other prizes Wedding Photo Awards, Main Visual Gold Prize, Home Town Wedding Special Prize, Gold Prize (6 people) 2013
Title: Friendship	again realizes the importance of friends.	13th Zexy Wedding Photo Contest, First Prize, other prizes (7 people) Japan Wedding Photo Gran Prix, Document Category, 2nd and 7th places, Art Category, 8th place
First Prize, 16th Zexy Wedding Photo	o Contest	2014
First Prize, 16th Zexy Wedding Photo	This photo captures the moment when family members	
First Prize, 16th Zexy Wedding Photo	This photo captures the moment when	2014 14th Zexy Wedding Photo Contest, selected for award judging (3 people) Japan Wedding Photo Gran Prix, Art Category, 7th place Wedding Photo Awards, Gold Prize (1 person)
First Prize, 16th Zexy Wedding Photo	This photo captures the moment when family members opened their eyes for their first look at the	201414th Zexy Wedding Photo Contest, selected for award judging (3 people)Japan Wedding Photo Gran Prix, Art Category, 7th placeWedding Photo Awards, Gold Prize (1 person)201515th Zexy Wedding Photo Contest, First Prize, other prizes (2 people)Wedding Photo Awards, Gold Prize (2 people), Home Town WeddingSpecial Prize (2 people)

A Brand with Deep Local Roots and Strong Ties with Local Residents (5)

Wedding planning skills backed by training programs based on a sound concept





Benefits of recruiting outstanding human resources and providing extensive training

- Top 10 for six consecutive year and 2nd place in 2018 in the Mynavi and Nikkei New Graduate Company Popularity Ranking for Kyushu/Okinawa
- Recruiting information meetings have the same excitement as weddings and receptions

Rank	Company name	Votes
1	JR Kyushu Railway Company	285
2	IKK Inc.	260
3	Nishi-Nippon Railroad Co., Ltd.	182
3	YASKAWA Electric Corporation	182
5	Fukuoka Financial Group	158
6	LEVEL-5 Inc.	147
7	KYUSHU ELECTRIC POWER CO., INC.	138
8	The Nishi-Nippon City Bank, Ltd.	132
9	SOGO MEDICAL CO., LTD.	124
10	Star Flyer Inc.	122

The survey covers third-year university students and first-year graduate school students in Japan planning to graduate in March 2018.

The survey took place from February 1 to April 12, 2017.

Sources of survey data are 1) input forms on the Mynavi 2018 job hunting site, 2) questionnaires in the Mynavi job hunting magazine that were submitted by postal mail, and 3) questionnaires received at the Mynavi Job Hunting Expo and other events. *Individuals entered their five favorite companies. *Two reasons were selected as the reasons for choosing each company.

Recruiting information meetings have the same excitement as weddings and receptions

Based on the IKK corporate philosophy of "touching our customers' hearts," recruiting information meetings are held mainly by young employees and centered on the theme of emotion.



There were 3,281 responses.



Main reasons that IKK was chosen as a "great place to work"

- IKK has placed in the 2017 Best Workplaces Lists by the Great Place to Work[®] Institute Japan for the past five consecutive years
- Input from annual employee questionnaires is used to maintain workplaces that are pleasant and rewarding





Dedicated to maintaining an environment for fully using the skills of women

A commitment to a workplace environment where women can realize their full potential

- Demonstrating progress with measures for women, IKK was the first company in the wedding industry to receive a Development Bank of Japan loan under this bank's DBJ Employees' Health Management Rated Loan Program
- Promotions are based on performance, in accordance with consistent standards, to recognize the best people; 35.3% of supervisors are women
- •Employees are encouraged to use paid vacation time and can use up to 16 days consecutively
- Mental health support program; periodic distribution of questionnaires with unrestricted responses to hear the thoughts and suggestions of employees
- Regular health check-ups as well as blood tests and assistance for gynecology examinations

The DBJ Employees' Health Management Rated Loan Program

The Development Bank of Japan uses its own evaluation system to identify companies with outstanding measures for keeping their employees healthy. These evaluations are used for the world's first financing menu that incorporates employee health management ratings.





Japan's first hotel/wedding company to earn ISO22000:2005 certification for food safety management

Food safety is one of our highest priorities and we are always improving safety and hygiene measures

We have established a Sanitation Standard Operating Procedure (SSOP) Manual that complies with Food Hygiene Management Standards (Prerequisite Program) and follow these procedures to fulfill our corporate responsibility of preventing food problems and rigorously supervising all activities involving food

Established the Food Safety Management System that covers food preparation and services

- Suppliers of food must submit product specifications to ensure the safety of all ingredients and finished products
- Food preparation processes are thoroughly supervised and constantly recorded to ensure the safety of all food served to guests
- All personnel must strictly comply with the Food Safety Management System standards
- The three La La Chance Hakata no Mori locations have ISO22000:2005 certification (August 2009)
 *When this certification was renewed in August 2015, certification was expanded to four La La Chance Hakata locations: Villa Foret, Chez la Foret, Grand Vent-Vert and the Hakata no Mori Geihinkan
- All other food operations at IKK also comply with the standards of the Food Safety Management System



ISSO22000 is an international standard for food safety management systems. This standard combines HACCP food hygiene management methods with the quality management methods of the ISO9001 standard for quality management systems.

Measures to Firmly Establish the IKK Corporate Philosophy (5)

Reference

Many of our customers give high ratings to the wedding organizer who served them



Rank of customer service in reasons for selecting an IKK location	Rank
Imari Branch	1
Tosu Branch	1
Fukuoka Branch	2
Toyama Branch	1
Miyazaki Branch	1
Oita Branch	2
Kanazawa Branch	1
Miyazaki Branch #2	1
Iwaki Branch	1
Kochi Branch	2
Fukui Branch	1
Morioka Branch	1
Toyama Restaurant Branch	3
Suite Villa Garden	1
Sasebo Branch	1
Hiroshima Branch	2

Source: IKK study (Oct. 31, 2016)

Thanks to extensive training programs, the dedication of our people to excellence in customer service is the most important reason that people select an IKK wedding facility

 Customer service is the main reason that people select IKK at more than half of all locations



Initiatives as the industry leader to achieve even higher levels of customer happiness and satisfaction



Original Sales Support System Reference

Upgraded training programs and sales activities by using a sales support system for accurate information analysis



Quickly make new and inexperienced employees productive

Accumulate expertise of highly successful salespeople and share this knowledge to assemble a framework for constantly developing skills

Obtain timely performance indicators at any time

Take the most suitable and effective actions by using the latest information from nationwide branches and employees about orders received, progress toward goals and other items

Collect information for use as marketing data

Collect and centralize customer information for use as marketing data to facilitate effective and on-target sales and other business initiatives



Weddings and receptions in Japan continue to decline along with the numbers of children and people in the prime age segments for marriage



Source: Ministry of Health, Labour and Welfare, "Vital Statistics 2015" (Vital Statistics, Final Figures) Source: National Institute of Population and Social Security Research, "Household Projections for Japan" (January 2013) Population by sex, five-year age group, and marital status



Forecast annual wedding industry sales of ¥1 trillion in 2025 despite Japan's declining population





The guest house market share is rising as more couples in Japan want original weddings/receptions not restricted by traditions and formalities

Wedding reception market composition for different styles

Others (restaurants, etc.)

Hotels

Wedding halls, guesthouse-style weddings



(%)



Japan's wedding market is still highly fragmented, leaving significant potential for IKK to capture market share

Market share of the six listed wedding companies (based on number of weddings/receptions)



Average age of first marriage and money spent per wedding reception guest



Couples continue to spend more on weddings despite deflation in Japan

Primary causes

- 1. Couples want a once-in-a-lifetime event that people will remember for a long time
- 2. As the age of first marriages rises, more couples want better food and entertainment for guests and activities that incorporate each couple's personal preferences
- 3. More young people who do not care about luxury in their everyday lives want to spend money to make a wedding a memorable experience

Consistent growth in the amount spent per wedding guest

(now about 70% higher than in 2000)

Source: Zexy Wedding Magazine Trend Survey 2016 – Tokyo Area, total per-guest cost for wedding ceremony and reception/party, Ministry of Health, Labour and Welfare, "Vital Statistics 2015"



Precautions about this presentation

- This presentation includes forecasts and other forward-looking statements about the performance, strategies, business plans and other subjects concerning IKK.
- These forward-looking statements, which are not historical facts, reflect the outlook of IKK based on information that was available when this announcement was made.
- Forward-looking statements incorporate uncertainties about the economy, competition from other companies and many other potential sources of risk.

Consequently, actual performance, business activities and/or the financial position may differ significantly from the forward-looking statements in this presentation due to upcoming changes in the economy, competition in the industry, market demand, other economic, social and political events, and many other factors.



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